



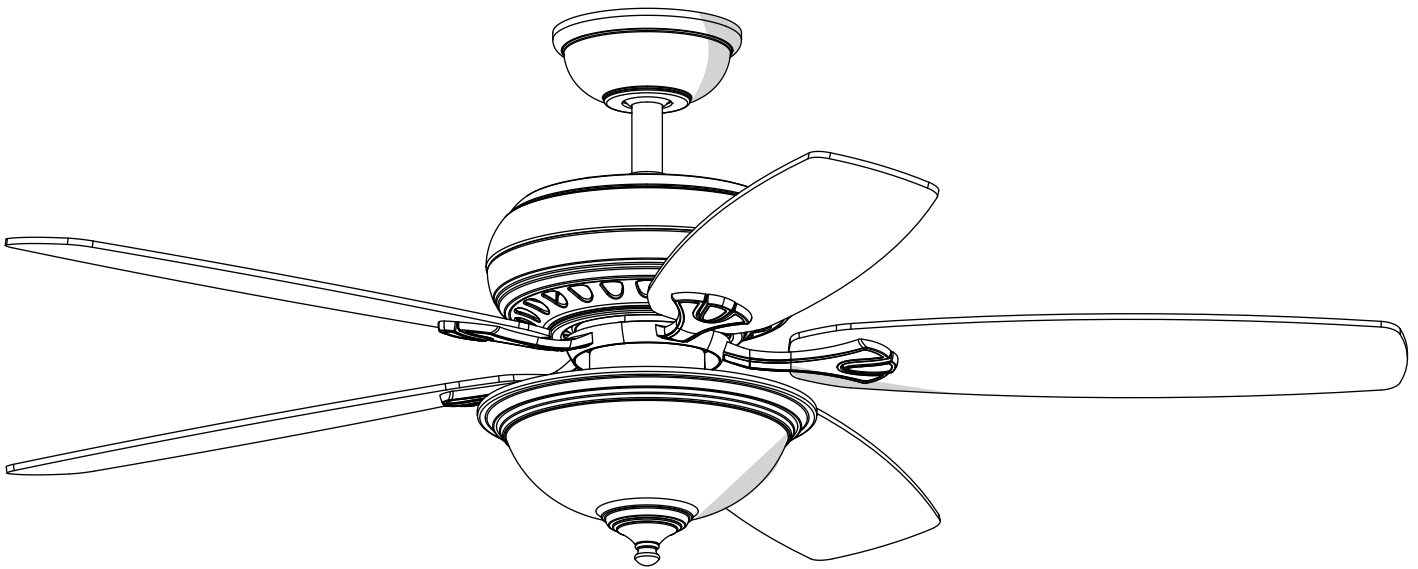
Item # XXX-XXX XXX-XXX XXX-XXX

Model # 52371 52372 52379

UL Model # 52-RMG

USE AND CARE GUIDE

SOUTHWIND 52-INCH CEILING FAN



Questions, problems, missing parts? Before returning to the store call

Hampton Bay Customer Service

8 a.m. - 6 p.m., EST, Monday-Friday

1-877-527-0313

HAMPTONBAY.COM

THANK YOU

We appreciate the trust and confidence you have placed in Hampton Bay through the purchase of this ceiling fan. We strive to continually create quality products designed to enhance your home. Visit us online to see our full line of products available for your home improvement needs. Thank you for choosing Hampton Bay!

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Safety Information

1. To reduce the risk of electric shock, ensure the electricity has been turned off at the circuit breaker or fuse box before you begin.
2. All wiring must be in accordance with the National Electrical Code ANSI/NFPA 70-1999 and local electrical codes. Electrical installation should be performed by a qualified licensed electrician.
3. The outlet box and support structure must be securely mounted and capable of reliably supporting a minimum of 35 lbs. (16 kg). Use only UL-listed outlet boxes marked "For Fan Support."
4. The fan must be mounted with a minimum of 7 ft (2 m) clearance from the trailing edge of the blades to the floor.
5. Do not operate the reversing switch while the fan blades are in motion. You must turn the fan off and stop the blades before you reverse the blade direction.
6. Do not place objects in the path of the blades.
7. To avoid personal injury or damage to the fan and other items, use caution when working around or cleaning the fan.
8. Electrical diagrams are for reference only. Light kits that are not packed with the fan must be UL listed and marked suitable for use with the model fan you are installing. Switches must be UL General Use Switches. Refer to the instructions packaged with the light kits and switches for proper assembly.
9. After making electrical connections, spliced conductors should be turned upward and pushed carefully up into outlet box. The wires should be spread apart with the grounded conductor and the equipment-grounding conductor on one side of the outlet box.
10. All setscrews must be checked and retightened where necessary before installation.



WARNING: To reduce the risk of personal injury, do not bend the blade brackets (also referred to as flanges) during assembly or after installation. Do not insert objects in the path of the blades.



WARNING: Remove the rubber motor stops on the bottom of the fan before installing the blades or testing the motor.



WARNING: To reduce the risk of fire or electric shock, do not use this fan with any solid-state speed control device.



WARNING: To avoid possible electrical shock, turn the electricity off at the main fuse box before wiring. If you feel you do not have enough electrical wiring knowledge or experience, contact a licensed electrician



WARNING: Electrical diagrams are for reference only. Optional use of any light kit shall be UL-listed and marked suitable for use with this fan.



CAUTION: To reduce the risk of personal injury, use only the screws provided with the outlet box.



WARNING: To reduce the risk of fire or electric shock, this fan should only be used with fan speed control part no.FAN28R-240W, manufactured by Chia Wei Electric Co.,LTD.



Warranty

The supplier warrants the fan motor to be free from defects in workmanship and material present at time of shipment from the factory for a period of lifetime after the date of purchase by the original purchaser. The supplier also warrants that all other fan parts, excluding any glass or acrylic blades, to be free from defects in workmanship and material at the time of shipment from the factory for a period of one year after the date of purchase by the original purchaser. We agree to correct such defects without charge or at our option replace with a comparable or superior model if the product is returned. To obtain warranty service, you must present a copy of the receipt as proof of purchase. All costs of removing and reinstalling the product are your responsibility. Damage to any part such as by accident or misuse or improper installation or by affixing any accessories, is not covered by this warranty. Because of varying climatic conditions this warranty does not cover any changes in brass finish, including rusting, pitting, corroding, tarnishing, or peeling. Brass finishes of this type give their longest useful life when protected from varying weather conditions. A certain amount of "wobble" is normal and should not be considered a defect. Servicing performed by unauthorized persons shall render the warranty invalid. There is no other express warranty. Hampton Bay hereby disclaims any and all warranties, including but not limited to those of merchantability and fitness for a particular purpose to the extent permitted by law. The duration of any implied warranty which cannot be disclaimed is limited to the time period as specified in the express warranty. Some states do not allow a limitation on how long an implied warranty lasts, so the above limitation may not apply to you. The retailer shall not be liable for incidental, consequential, or special damages arising out of or in connection with product use or performance except as may otherwise be accorded by law. Some states do not allow the exclusion of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives specific legal rights, and you may also have other rights which vary from state to state. This warranty supersedes all prior warranties. Shipping costs for any return of product as part of a claim on the warranty must be paid by the customer.

Contact the Customer Service Team at 1-877-527-0313 or visit www.hamptonbay.com

Pre-Installation

SPECIFICATIONS

Size	Speed	Volts	Amps	Watts	RPM	CFM	Net Weight	Gross Weight	Cube Feet
52"	Low	120	0.29	11.1	60	1745	18.9 lbs. (8.6 kg)	21.4 lbs. (9.7 kg)	1.68'
	Medium		0.41	26.8	102	3002			
	High		0.52	59.7	162	4961			



NOTE: These are approximate measures. They do not include the Amps and Wattage used by the light kit.

TOOLS REQUIRED



Phillips
screwdriver



Flat blade
screwdriver



Adjustable
wrench



Electrical
tape



Wire
cutter



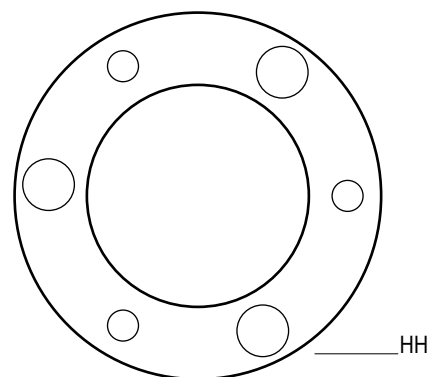
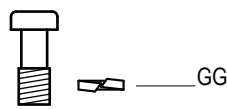
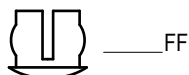
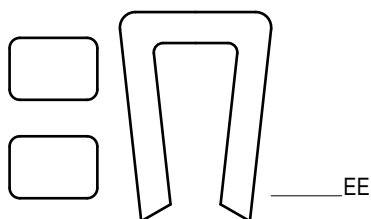
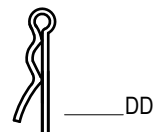
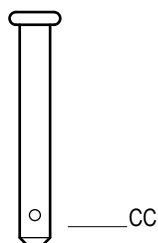
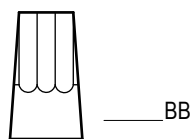
Step ladder

Pre-Installation (continued)

HARDWARE INCLUDED



NOTE: Hardware not shown to actual size.



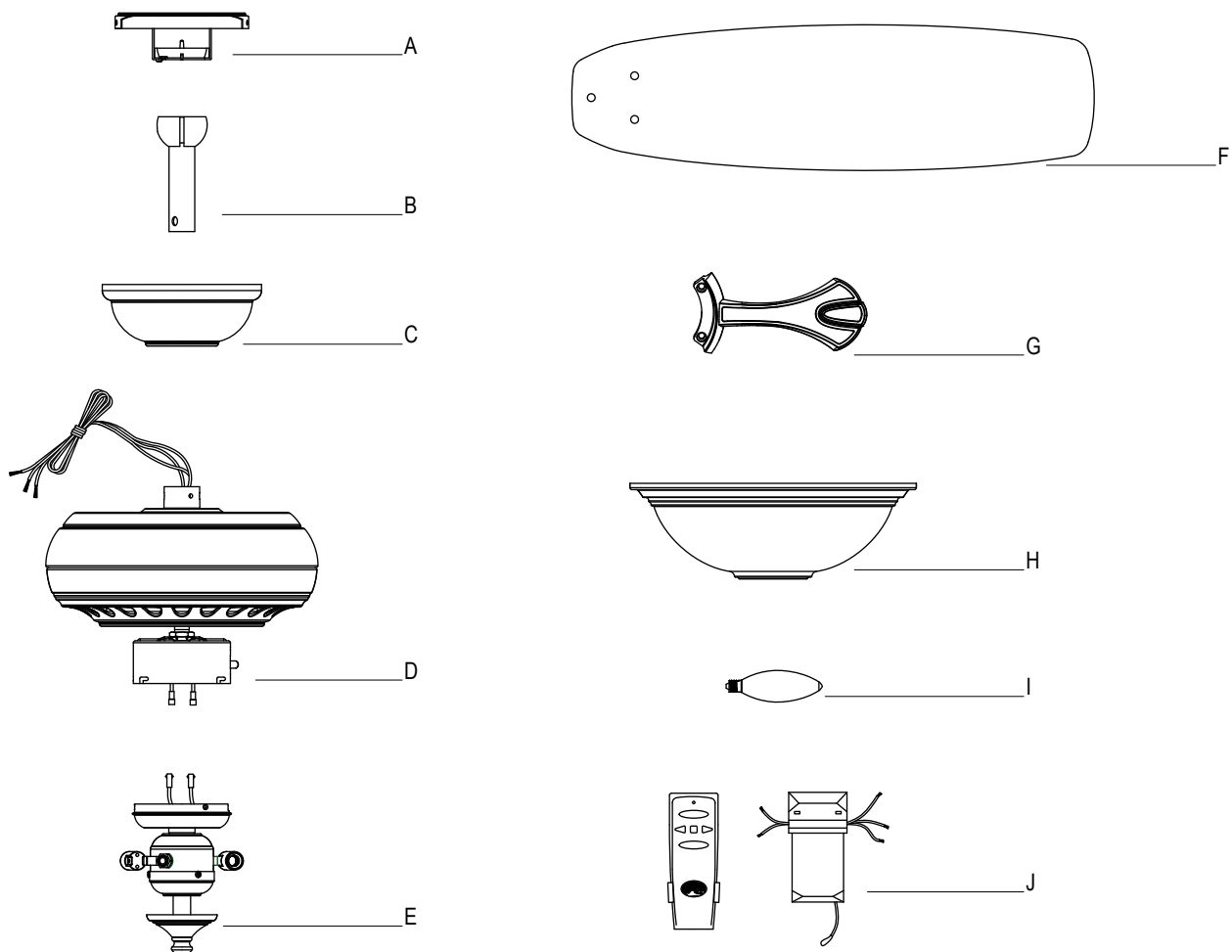
Part	Description	Quantity
AA	Blade attachment hardware	16
BB	Plastic wire connector	3
CC	Hanger pin	1
DD	Locking pin	1

Part	Description	Quantity
EE	Balancing kit	1
FF	Extra plastic plug (to be used for fan without light kit)	1
GG	Extra blade bracket hardware (screw and lockwasher)	1
HH	Close-to-ceiling mount hardware (rubber gasket)	1



Pre-Installation (continued)

PACKAGE CONTENTS



Part	Description	Quantity
A	Slide-on mounting bracket (inside the canopy)	1
B	Ball/downrod assembly	1
C	Canopy with canopy ring attached	1
D	Fan-motor assembly	1
E	Light kit fitter assembly	1

Part	Description	Quantity
F	Blade	5
G	Blade bracket (flange), screws pre-installed	5
H	Glass bowl	1
I	Light bulbs, 60-Watt maximum	2
J	Hand unit/receiver (battery included)	1



IMPORTANT: This product and/or components are governed by one or more of the following U.S. Patents: 5,947,436; 5,988,580; 6,010,110; 6,046,416, 6,210,117 and other patents pending.

Installation

MOUNTING OPTIONS

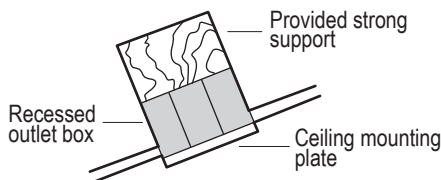
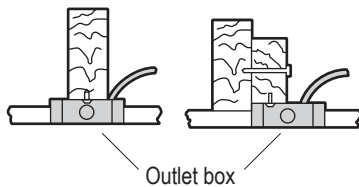
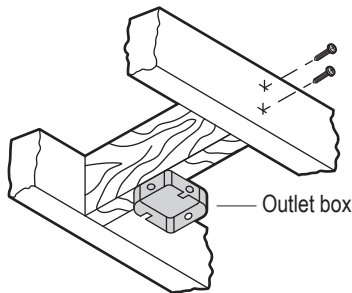


WARNING: To reduce the risk of fire, electric shock, or personal injury, mount the fan to an outlet box marked acceptable for fan support using the screws provided with the outlet box. An outlet box commonly used for the support of lighting fixtures may not be acceptable for fan support and may need to be replaced. If in doubt, consult a qualified electrician.

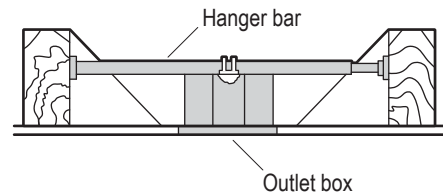
If your ceiling fan does not have an existing UL-listed mounting box, then install one using the following instructions:

- Disconnect the power by removing the fuses or turning off the circuit breakers.
- Secure the outlet box directly to the building structure. Use the appropriate fasteners and materials. The outlet box and its bracing must be able to fully support the weight of the moving fan (at least 35 lbs.). Do not use a plastic outlet box.

The illustrations below show three different ways to mount the outlet box.



NOTE: You may need a longer downrod to maintain proper blade clearance when installing on a steep, sloped ceiling. The maximum angle allowable is 30° away from horizontal.



If the canopy touches the downrod, then remove the decorative canopy bottom cover and turn the canopy 180° before attaching the canopy to the mounting bracket.

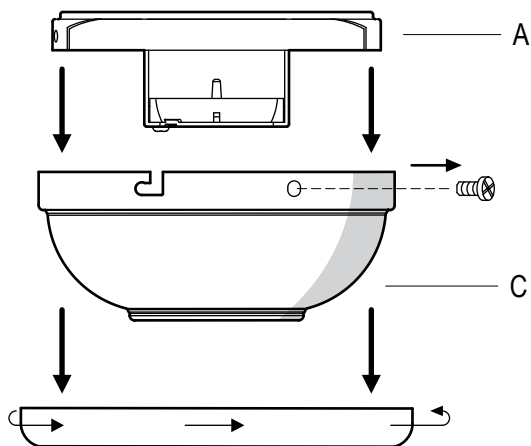
To hang your fan where there is an existing fixture but no ceiling joist, you may need an installation hanger bar as shown above (available at any Home Depot store).



Assembly – Standard Ceiling Mounting

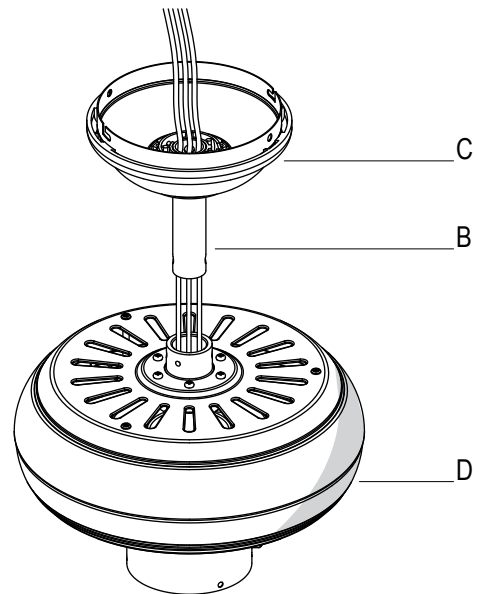
1 Preparation for mounting

- Remove the canopy ring from the canopy (C) by turning the ring to the right until it unlocks.
- Remove the mounting bracket (A) from the canopy by loosening the four screws on the top of the canopy (C).
- Remove the two non-slotted screws and loosen the slotted screws. This will enable you to remove the mounting bracket (A).



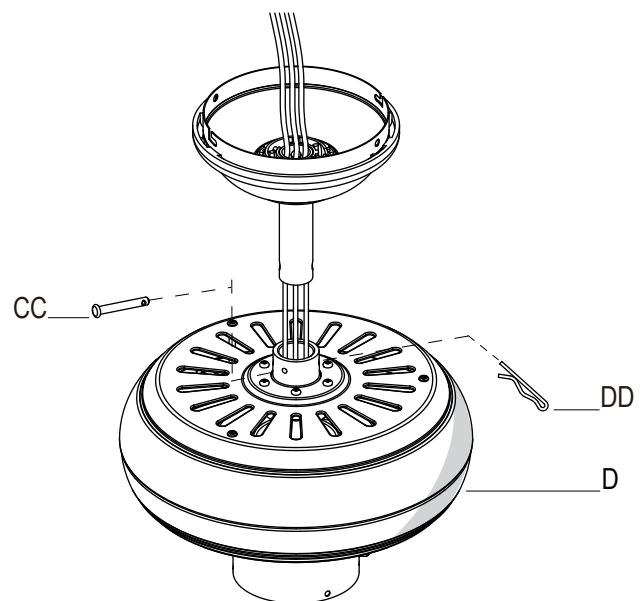
2 Routing the wires

- Route the wires exiting the top of the fan motor (D) and through the canopy ring (C).
- Make sure the slot openings are on top and route the wires through the canopy (C) and then through the ball/downrod assembly (B).



3 Assembling the fan

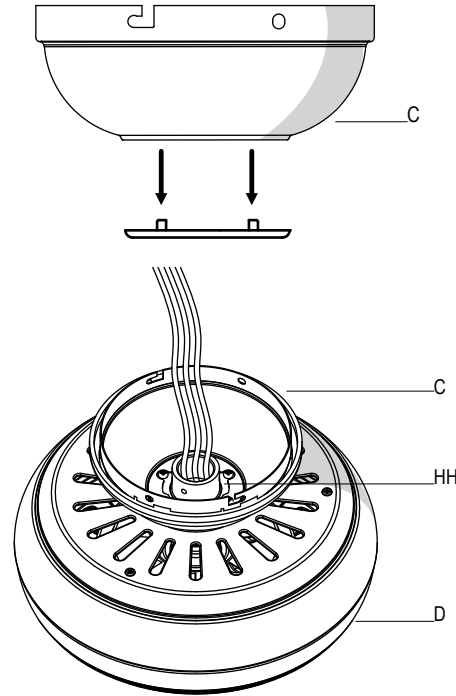
- Loosen, but do not remove, the setscrew on the collar on top of the motor housing.
- Align the holes at the bottom of the downrod (B) with the holes in the collar on top of the motor housing.
- Carefully insert the hanger pin (CC) through the holes in the collar and downrod (B). Be careful not to jam the hanger pin (CC) against the wiring inside the downrod (B).
- Insert the locking pin (DD) through the hole near the end of the hanger pin (CC) until it snaps into its locked position.
- Re-tighten the setscrews on the collar on top of the motor housing.



WARNING: Failure to properly install the locking pin could result in the fan becoming loose and possibly falling.

Assembly -Close-To-Ceiling Mounting

- ❑ Remove canopy ring from the canopy (C) by turning the ring to the right until it unlocks.
- ❑ Remove the mounting bracket (A) from the canopy (C) by loosening the four screws on the top of the canopy (C). Remove the two non-slotted screws and loosen the slotted screws.
- ❑ Remove the decorative canopy bottom cover from the canopy (C) by depressing the three studs.
- ❑ Remove three of the six screws and lock washers (every other one) securing the motor collar to the top of the fan motor housing.
- ❑ Place the rubber gasket (HH) over the remaining three screws, route the wires exiting the top of the fan motor through the canopy ring (make sure the slot opening are on top), then proceed to place the ceiling canopy (C) over the collar at the top of the motor.
- ❑ Align the mounting holes with the holes in the motor and fasten, using the three screws and lock-washers removed previously. Tighten the mounting screws securely.



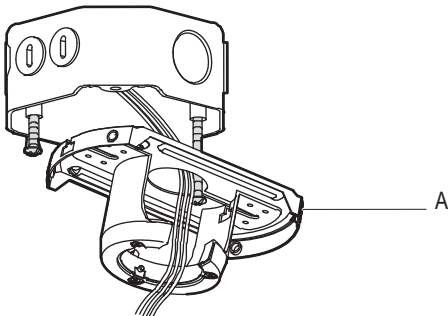
Assembly – Hanging the Fan

4 Attaching the fan to the electrical box



WARNING: To reduce the risk of fire, electric shock, or other personal injury, mount the fan to an outlet box or supporting system marked acceptable for fan support and use the mounting screws provided with the outlet box.

- ❑ Pass the 120-Volt supply wires through the center hole in the mounting bracket (A).
- ❑ Install the ceiling mounting bracket on the outlet box by sliding the mounting bracket (A) over the two screws provided with the outlet box. If necessary, use leveling washers (not included) between the mounting bracket (A) and the outlet box. Note that the flat side of the mounting bracket (A) is toward the outlet box. When using close-to-ceiling mounting, it is important that the mounting bracket be level.
- ❑ Securely tighten the two mounting screws.

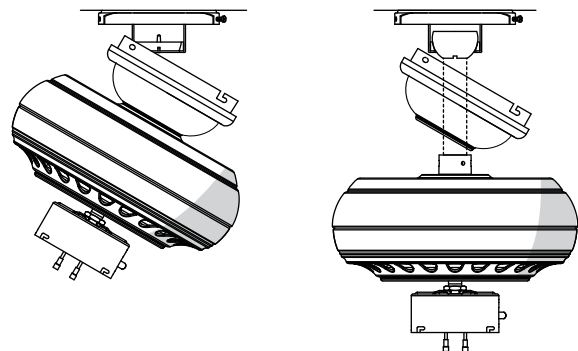


5 Hanging the fan

- ❑ Carefully lift the fan motor assembly (D) up to the mounting bracket (A).
- ❑ Seat the hanger ball portion of the ball/downrod assembly (B) in the mounting bracket socket. Ensure that the tab on the mounting bracket (A) socket is properly seated in the groove in the hanger ball. If using close-to-ceiling mounting, hang the fan on the hook provided by utilizing one of the holes at the outer rim of the ceiling canopy.



WARNING: The hook as shown is only to balance fan while attaching wiring. Failure to hang as shown may result in hook breaking, causing the fan to fall. Hook must pass from inside to outside of canopy.



Assembly – Hanging the Fan (continued)

6 Making the electrical connection



IMPORTANT: Use the wire connecting nuts supplied with your fan. Secure the connectors with electrical tape and ensure there are no loose strands or connections.

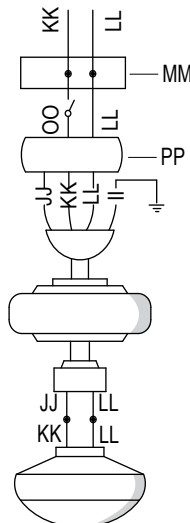
- Connect the two green fan wires (II) to the household wire (II).
- If you are using the optional light kit, connect the blue fan wire (JJ) and the black fan wire (KK) to the black household wire (KK).
- Connect the fan motor white wire (LL) to the receiver (PP) white wire (LL) using a wire nut.
- Connect the fan motor black wire (KK) to the receiver (PP) black wire (KK) using a wire nut.
- Connect the fan motor blue wire (JJ) to the receiver (PP) blue wire (JJ) using a wire nut.
- Connect the receiver (PP) red wire (OO) to the supply black (hot) wire (KK) using a wire nut.
- Connect the receiver (PP) white wire (LL) to the supply white wire (neutral) (LL) wire using a wire nut.
- Spread the wires apart so that the green (II) and white (LL) wires are on the side of the outlet box (MM) and the black wire (KK) is on the other side.
- Turn the wire connecting nuts upward and push the wiring into the outlet box (MM).



NOTE: The frequencies on your receiver and transmitter have **been** preset at the factory. Before installing the receiver, make sure the dip switches on the receiver and transmitter are set to the same frequency. The dip switches on the transmitter are located inside the battery compartment.



WARNING: Each wire nut supplied with this fan is designed to accept up to one 12-gauge house wire and two wires from the fan. If you have larger than 12-gauge house wiring or more than one house wire to connect to the fan wiring, consult an electrician for the proper size wire nuts to use.

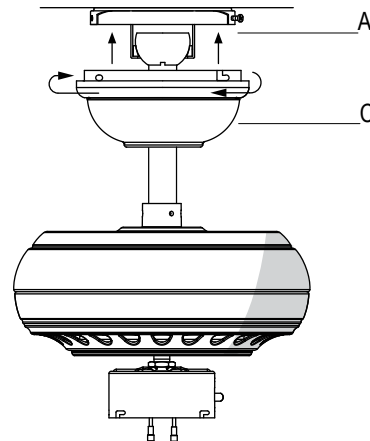


7 Mounting the fan



WARNING: When using the standard ball/downrod mounting, the tab in the ring at the bottom of the mounting bracket must rest in the groove of the hanger ball. Failure to properly seat the tab in the groove could cause damage to the wiring.

- Align the locking slots of the ceiling canopy (C) with the two screws in the mounting bracket (A). Push up to engage the slots and turn clockwise to lock in place.
- Firmly tighten the two mounting screws.
- Install the remaining two mounting screws into the holes in the canopy (C) and tighten firmly.
- Install the decorative canopy ring by aligning the ring's slots with the screws in the canopy (C). Rotate the ring counter-clockwise to lock in place.



Close-To-Ceiling Mounting

- Carefully unhook the fan from the mounting bracket (A) and align the locking slots of the ceiling canopy (C) with the two screws in the mounting bracket (A). Push up to engage the slots and turn clockwise to lock in place. Immediately tighten the two mounting screws firmly.
- Install the remaining two mounting screws into the holes in the canopy (C) and tighten firmly.
- Install the decorative canopy ring by aligning the ring's slots with the screws in the canopy (C). Rotate the ring counter-clockwise to lock in place.
- You may now proceed to attaching the fan blades.

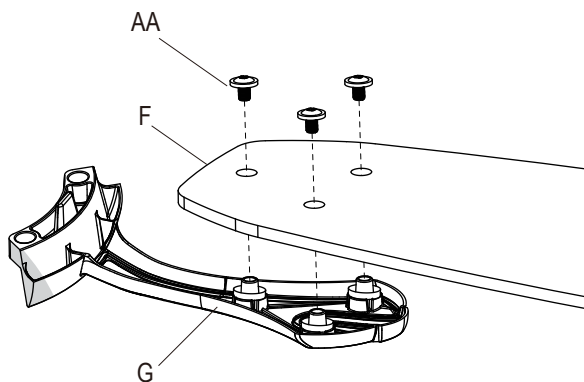


WARNING: Locking slots of ceiling canopy are provided only as an aid to mounting. Do not leave fan assembly undattended until all four canopy screws are engaged and firmly tightened.

Assembly – Attaching the Fan Blades

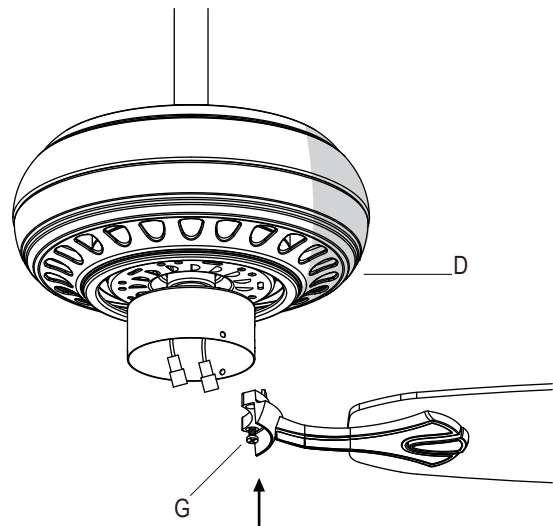
8 Attaching the blades to the blade brackets

- Attach a blade (F) to a blade bracket (G) by inserting screws (AA) into the holes in the blade and through the blade bracket. Note that the rubber washers are pre-attached to the blade bracket.
- Tighten each screw securely.
- Repeat these steps for each blade (F) and blade bracket (G).



9 Fastening the blade assemblies to the motor

- Fasten the blade assembly to the motor (D) by inserting the alignment post into the slot on the bottom of the motor and tightening the blade bracket (G) screws. The blade bracket screws are pre-installed into the blade bracket (G).
- Repeat this step for the remaining blade assemblies.



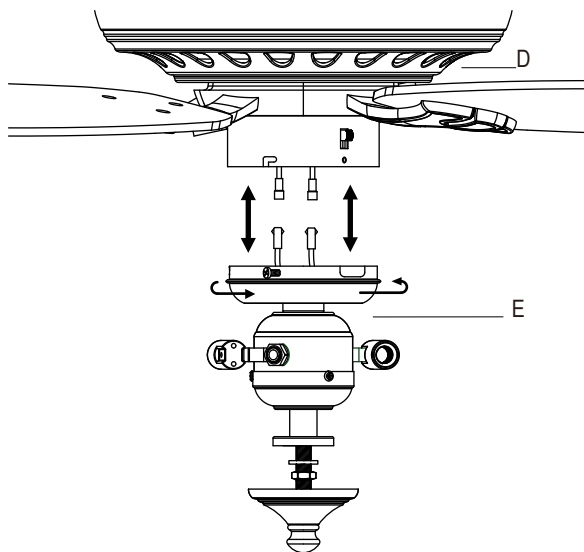
Assembly – Attaching the Accessories

10 Attaching the light kit fitter assembly

- Loosen the three screws on the switch cup cover of the light kit fitter assembly (E).
- Connect the wires from the light kit fitter assembly (E) to the wires from the switch cup of the fan motor assembly (D) by connecting the molded adaptor plugs together (blue to black, white to white). Carefully tuck all wires and splices in the switch cup.
- Align the three screws on the switch cup cover of the light kit fitter assembly with the three key slots in the switch cup. Make sure the notch in the switch cup cover of the light kit fitter assembly clears the reversing switch in the switch cup. Position the light kit fitter assembly on the switch cup and turn it clockwise until it locks. Tighten the three screws that were loosened in first step to secure the light kit fitter assembly (E).



CAUTION: To reduce the risk of electric shock, disconnect the electrical supply circuit to the fan before installing the light fixture.



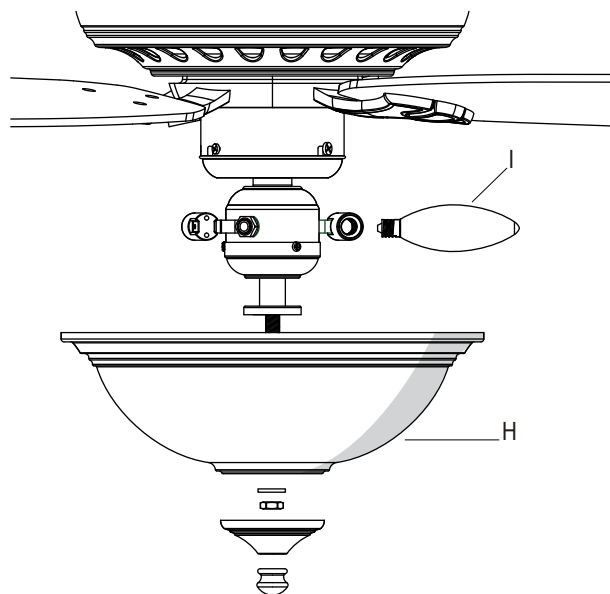
NOTE: Notice the location of the fan's slide switch. This is the switch used to change the fan's directional rotation. For more information on the operation of this switch, see Operating Your Fan and Remote Control on page 12.

11 Installing the bulbs and attaching the glass bowl

- Remove the rubber washer, hex nut, bottom cover and finial from the threaded nipple of the light kit fitter assembly (E).
- With power off, install the two incandescent bulbs (Max. 60W, included) (I) by screwing into the light bulb sockets.
- Position the glass bowl (H) over the threaded nipple.
- Re-install the rubber washer, hex nut and bottom cover to the threaded nipple to secure the glass shade properly.
- Re-install the finial and finger tighten the finial.



CAUTION: Do not over tighten the hex nut, overtightening the hex nut may cause the glass to break.

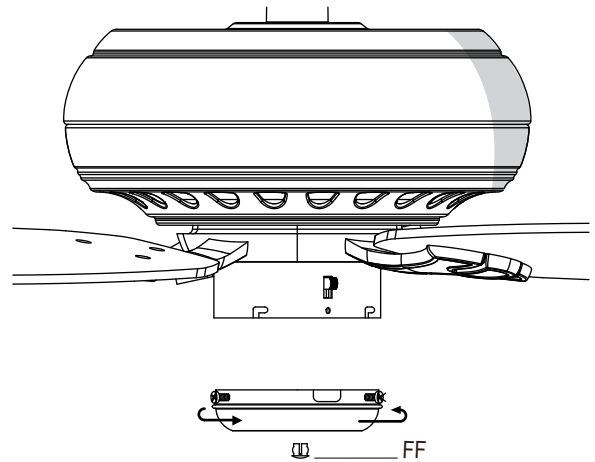


WARNING: Over lamping the fan will result in the fan lights shutting down until the proper wattage of bulbs are installed. Reset the lights by turning off, replace bulbs with the correct wattage bulbs, turn on.

Assembly – Assembling the Fan Without the Light Kit

12 Assembling the fan without the light

- In order to use the fan without the light kit, remove the switch cup cover from the top of the light kit fitter assembly (E) by removing the center hex nut inside the switch cup cover, and then thread the switch cup cover off of the threaded nipple on the top of the light kit fitter assembly (E). Remove three screws.
- Press the plastic plug (FF) (provided) into the center hole of the switch cup cover.
- Align the three screw holes in the switch cup cover with the three key slots in the switch cup. Make sure the notch in the switch cup cover clears the reversing switch in the switch cup.
- Position the switch cup cover onto the switch cup and install the three screws that were removed in first step. Turn the switch cup cover clockwise until it locks and tighten the three screws.



Operating Your Fan and Remote Control

Remote Control - Your fan is equipped with a remote control to operate the speed and lights of your new ceiling fan. For more information on how to install the remote control, see the remote control instruction along with the remote control components.

Speed setting for warm or cool weather depends on factor such as the room size, ceiling height, number of fans and so on.

The fan shipped from the factory with the reversing switch positioned to circulate air downward. If airflow is desired in the opposite direction, turn your fan off and wait for the blades to stop turning, then slide the reversing switch (located in switch cup) to opposite position, and turn fan on again. The fan blades will turn in the opposite direction and reverse airflow.

1. **Speed** - The remote features Low, Med, Hi and Off buttons to select the desired speed of operation and turn the fan On or Off.

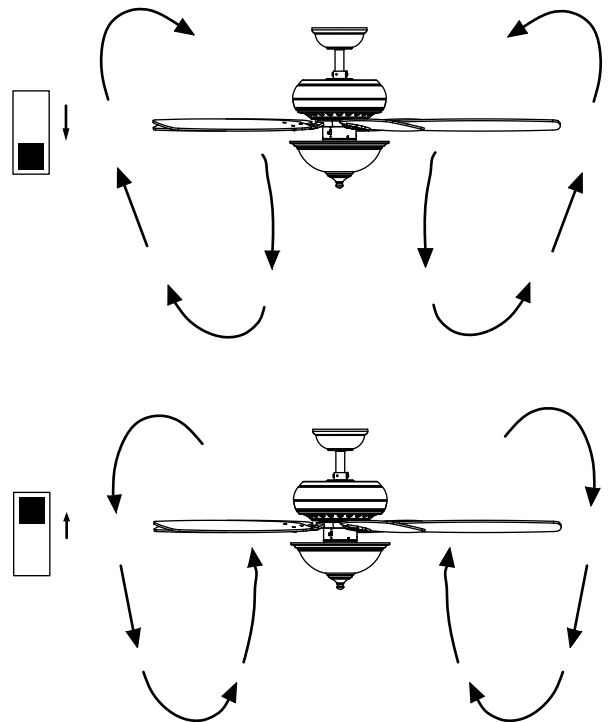
2. **Light** - To control the light kit, the remote features a Light/Dimmer button.



NOTE: Wait for fan to stop before reversing the direction of blade rotation.

Warm weather - (Forward) A downward air flow creates a cooling effect. This allows you to set your air conditioner on a higher setting without affecting your comfort.

Cool weather - (Reverse) An upward air flow moves warm air off the ceiling. This allows you to set your heating unit on a lower setting without affecting your comfort.



Operating Your Fan and Remote Control (Continued)

Setting the code

- A. Setting the code on the transmitter
- Remove the battery cover. Press firmly below arrow and slide battery cover off.
 - Slide code switches to your choice of up or down position. (factory setting is all up).
- B. Setting the code on the receiver
- Slide code switches to the same position as set on your transmitter.
 - Replace battery cover on the transmitter.



CAUTION: Ceiling angle shall not exceed 30 degrees.

Controller Models: FAN28R-240W

Installing receiver



WARNING: To reduce the risk of fire or electric shock, remember to disconnect power. The electrical wiring must meet all local and national electrical code requirements. Electrical source and fan must be 110/120 volt, 60Hz.

Maximum fan motor amps: 1.0

Maximum light watts: 120 incandescent only.

A. Wire Connection:

Fan Green Wire.....	Bare Supply Wire
Red Receiver Wire (AC IN L).....	Black Supply Wire
White Receiver Wire (AC IN N).....	White Supply Wire
White Receiver Wire (TO MOTOR N).....	White Fan Wire
Black Receiver Wire (TO MOTOR L).....	Black Fan Wire
Blue Receiver Wire (FOR LIGHT).....	Blue Light Wire



NOTE: If other fan wires are a different color, have this unit installed by a licensed electrician.

- B. Lay the brown antenna wire on top of the receiver, and slide the receiver into the mounting bracket.

Transmitter operation



NOTE: This remote is equipped with 16 code combination. To prevent possible interference from or to other remote units such as garage door openers, car alarm or security system, simply change the combination code but be sure that the code on both the hand held transmitter and receiver in the fan are matched.

Install a 9 volt battery (included).

Operating the fan

Hi Key - High Speed	Med Key - Medium Speed
Low Key - Low Speed	Off Key - Power Off
Light/Dimmer Key - Dim the light with memory	

Care and Cleaning



WARNING: Make sure the power is off before cleaning your fan.

- ☐ Because of the fan's natural movement, some connections may become loose. Check the support connections, brackets, and blade attachments twice a year. Make sure they are secure. It is not necessary to remove fan from ceiling.
- ☐ Clean your fan periodically to help maintain its new appearance over the years. Do not use water when cleaning, as this could damage the motor, or the wood, or possibly cause an electrical shock. Use only a soft brush or lint-free cloth to avoid scratching the finish. The plating is sealed with a lacquer to minimize discoloration or tarnishing.
- ☐ You can apply a light coat of furniture polish to the wood for additional protection and enhanced beauty. Cover small scratches with a light application of shoe polish.
- ☐ You do not need to oil your fan. The motor has permanently lubricated sealed ball bearings.

Troubleshooting

Problem	Solution
The fan will not start	<ul style="list-style-type: none"> <input type="checkbox"/> Check the main and branch circuit fuses or breakers. <input type="checkbox"/> Check the line wire connections to the fan and switch wire connections in the switch housing. <input type="checkbox"/> Check battery in transmitter. <input type="checkbox"/> Ensure you are in the normal range of 10-20 feet. <input type="checkbox"/> Ensure the dip switches settings are in the same on the transmitter and receiver. <input type="checkbox"/> Remember to turn power off power supply before checking the dip switches settings.
The fan is noisy	<ul style="list-style-type: none"> <input type="checkbox"/> Ensure all motor housing screws are snug. <input type="checkbox"/> Ensure the screws that attach the fan blade bracket to the motor hub are tight. <input type="checkbox"/> Ensure the wire nut connections are not rattling against each other or the interior wall of the switch housing. <input type="checkbox"/> Allow a 24-hour "breaking in" period. Most noises associated with a new fan disappear during this time. <input type="checkbox"/> If you are using the Ceiling Fan light kit, ensure the screws securing the glassware are tight. Check that the light bulbs are also secure. <input type="checkbox"/> Ensure the canopy is a short distance from the ceiling. It should not touch the ceiling. <input type="checkbox"/> Ensure your outlet box is secure and rubber isolator pads were used between the mounting bracket and outlet box.
The fan wobbles	<ul style="list-style-type: none"> <input type="checkbox"/> Check that all blade and blade bracket screws are secure. <input type="checkbox"/> Most fan wobble problems are caused when blade levels are unequal. Check this level by selecting a point on the ceiling above the tip of one of the blades. Measure from a point on the center of each blade to the point on the ceiling. Measure this distance. Rotate the fan until the next blade is positioned for measurement. Repeat for each blade. Any measurement deviation should be within 1/8". Run the fan for ten minutes. <input type="checkbox"/> Use the enclosed blade balancing kit if the blade wobble is still noticeable.



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Questions, problems, missing parts? Before returning to the store call
Hampton Bay Customer Service
8 a.m. - 6 p.m., EST, Monday-Friday

1-877-527-0313

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Retain this manual for future use.

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