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Anna University Exams April/May 2015 – Regulation 2013
Rejinpaul.com Unique Important Questions – 2nd Semester MBA
BA7201 – Operations Management

Unit I

1. List and explain four different basic types of Production system. Explain with an example.
2. Enumerate the functions of Operations Management.
3. How far OM helps to reduce resource utilization and to reduce waste in current scenario? Explain briefly.
4. Write a short note on objectives, flow and functions of supply chain management.

Unit II

1. Explain the methods of Forecasting in detail.
2. Define Facility Layout. State the factors influencing facility layout. Explain the types of facility layout.
3. Explain evolution of ERP from MRP. State the merits & demerits of ERP.
4. Sketch and explain the SOP cycle. How to implement it?
5. Explain the characteristics, need and steps of forecasting.

Unit III

1. Define productivity. Enumerate the factors influencing it & methods to improve it.
2. Write a short note on a) productivity measures b) work measurement techniques
3. Enumerate the elements in product design and factors influencing product design.
4. Explain in detail about various techniques used in product development.
5. Define work study. Sketch the steps involved in work study procedure. Compare work study with motion study.

Unit IV

1. Enumerate the activities of Material management in detail.
2. Explain the purchasing procedure. State the functions and importance of it.
3. Explain the following a) vendor rating techniques b) value analysis procedures.
4. State the principles, type and factors affecting stores layout.
5. What is selective inventory control? Explain in detail the purpose, applicability and techniques of selective inventory control.
6. Explain JIT in detail.

Unit V

1. Explain the various techniques for scheduling projects. State their merits and demerits.
2. What is Gantt Charts? Explain the types of Gantt chart. State the limitation of it.
3. Define & compare PERT and CPM.
4. Explain the priority rule for Job sequencing with example.
5. Write a short note on a) ways of scheduling work centres b) factors affecting scheduling

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